

## Summary

- R-ION Utilities is an upper version of Sox-to-Serial Utilities and developed by Ontrol. This utilities bring new feature different from to Sox-To-Serial Utilities.
- This utilities includes the following enhancements:
  - Download new application
  - Download new Firmware
  - Automatically Com PORT detection
- This features benefits are:
  - Easy Commissioning
  - Save Engineering Time
  - Quick and Easy Maintenance
  - Less Knowledge Require



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## STEP 1

Installing  
R-ION  
Utilities

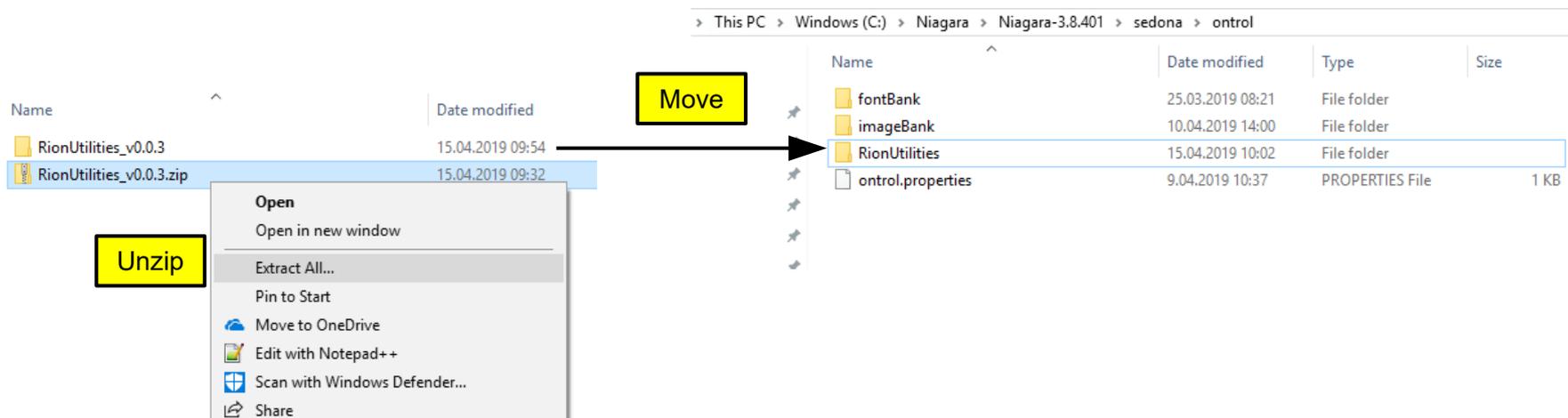
### Installing R-ION Utilities

- R-ION Utilities can be download on [www.ontrol.com](http://www.ontrol.com) website.  
You can find this software on page of R-ION product (<https://www.ontrol.com/rion>)
- After Downloading, unzip the file and keep folder on your hard disk.  
Prefer location `{niagara-install-folder}/sedona/ontrol/`.



#### CAUTION

- The path should not contain any spaces or non-english characters  
(illegal path example : C:\Users\John Doe\Documents\Desktop\R-ION\_Firmware)
- Requires Java 32-bit or 64-bit to be installed on your machine.



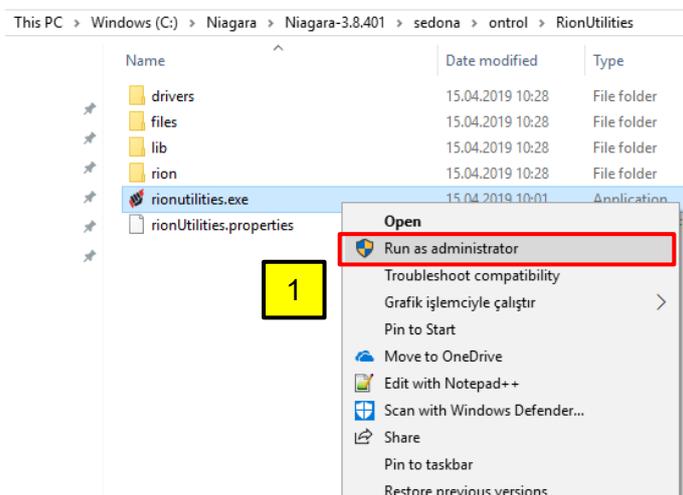
## STEP 2

Running  
R-ION  
Utilities

### Running R-ION Utilities

- Double click to RionUtilities file and right click to  **rionutilities.exe**
- Select **Run as administrator** only for first running

NOTE: If you work with Windows 10; opens "Windows protected your PC" warning window, first click "More info" text, after click Run anyway button.



### Windows 10



### Windows 10



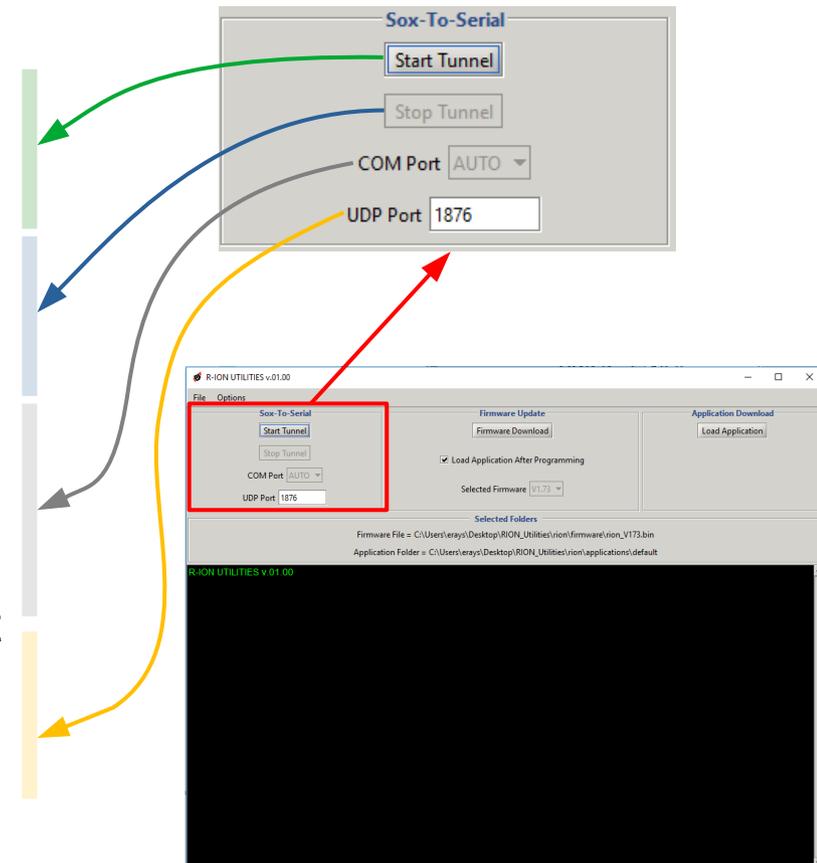
## STEP 3

R-ION  
Utilities

Sox-to-  
Serial

### Tools of R-ION Utilities: Sox-to-Serial

- Small program to connect R-ION to Niagara AX via USB
- **Start Tunnel**; start to connection
- **Stop Tunnel**; stop to connection
- **COM Port**; R-ION-USB connection port to computer. USB COM Port number is automatically detected. Manuel COM selection is possible.
- **UDP Port**; SOX port number. Default sox port is 1876. The device may have been set to use a different port, but this would be rare



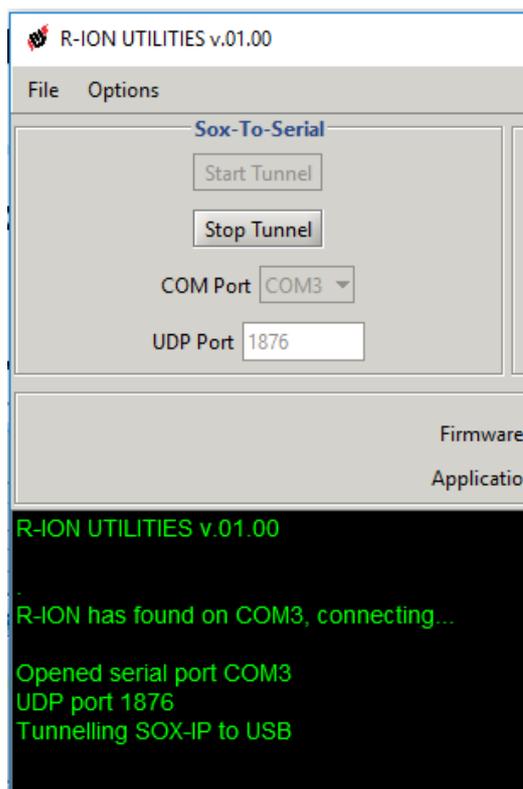
## STEP 3

R-ION  
Utilities

Sox-to-  
Serial

### Tools of R-ION Utilities: Sox-to-Serial

- Starting sox to serial runs in the background to tunneling Sox IP message to USB Port



NOTE: For use R-ION Utilities must connect to R-ION with Standard Micro USB cable. If you get any error message on R-ION Utilities console window, check to cable connection between R-ION to PC

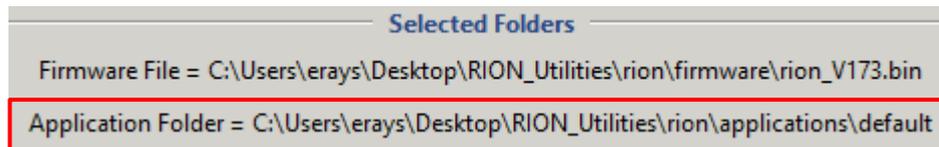
## STEP 4

### Tools of R-ION Utilities: Application Files Download

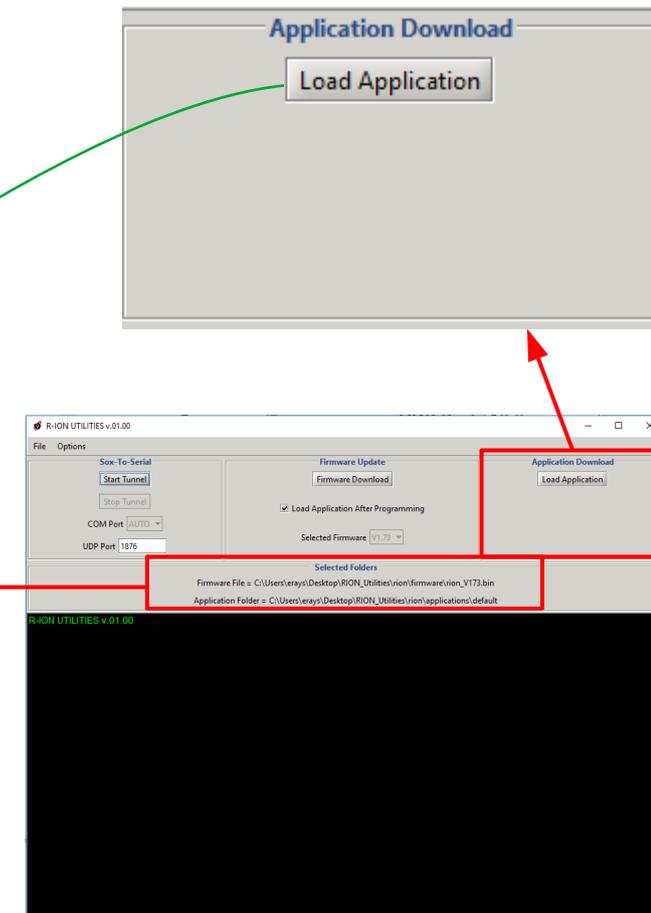
- This process deletes current application and files in the R-ION
- **Load Application**; loads to application folder in the selected folder.

R-ION Utilities

Application download



Default application folder



## STEP 4

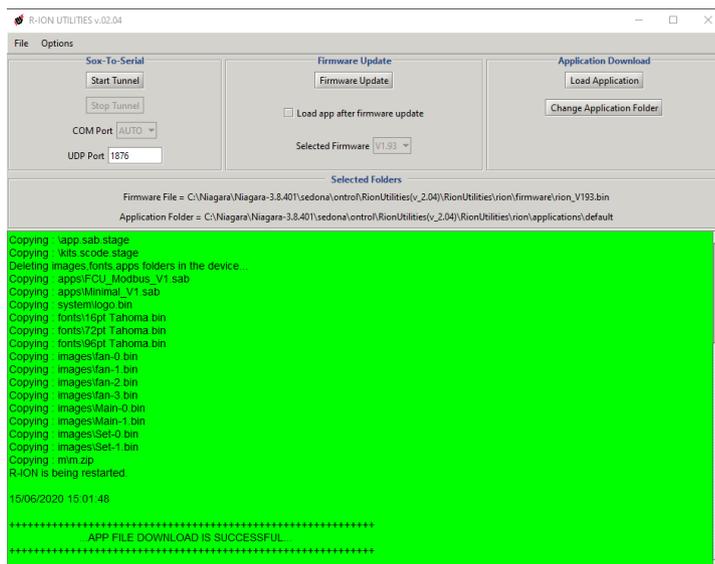
R-ION  
Utilities

Application  
download

### Tools of R-ION Utilities: Application Files Download

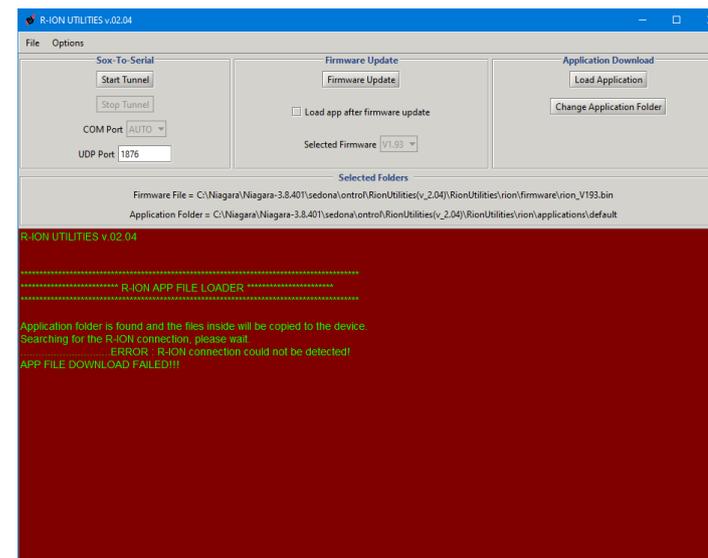
#### Download Success

Background color of console pane goes to green from black and write “...APP FILE DOWNLOAD IS SUCCESSFUL...” .



#### Download Failed

Background color of console pane goes to red from black and write “APP FILE DOWNLOAD IS FAILED!!!” .

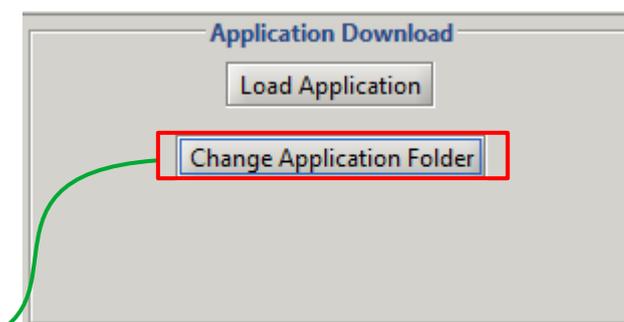
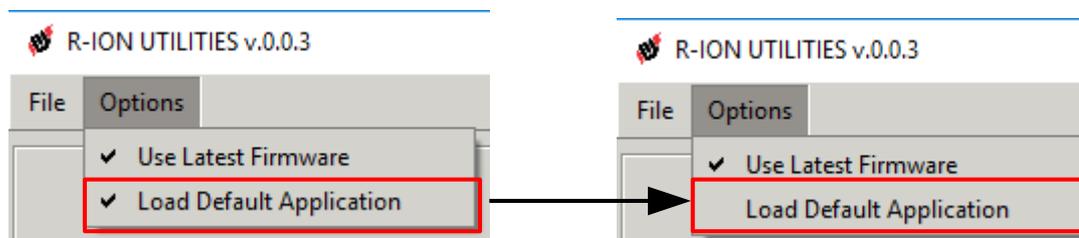


## STEP 4

### Tools of R-ION Utilities:

#### How to choose different application folder?

- Click to Option menu and uncheck to **Load Default Application**

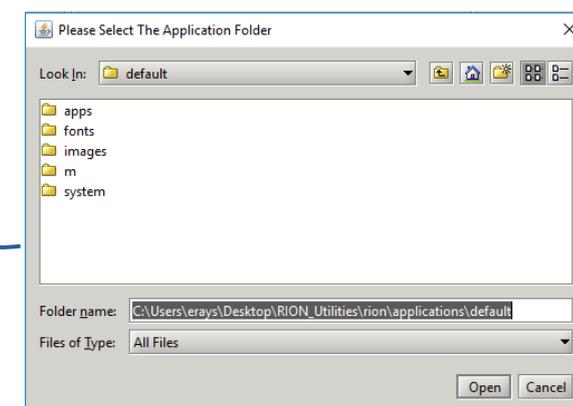


- **Change Application Folder** button appears in Application Download tab
- Click **Change Application Folder** and choose folder.



#### CAUTION

- Don't change any files under application folder.



## STEP 5

R-ION  
Utilities

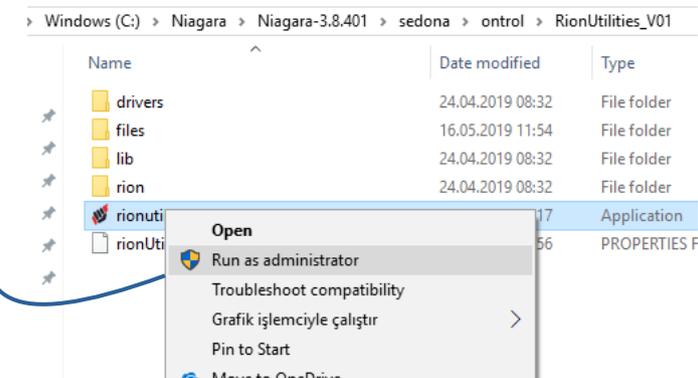
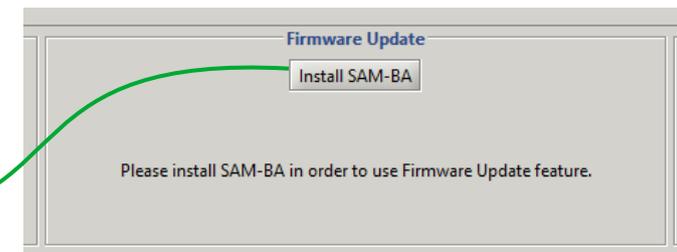
Firmware  
files  
Download

### Tools of R-ION Utilities: Firmware Update

- Able to download update firmware to the R-ION. Before start to Firmware download process, must be;

- installed SAM-BA
- R-ION have to be firmware programming mode (see page 14)
- installed R-ION Serial Port Driver (see page 4)

- **Install SAM-BA;** Install to SAM-BA
- After Install SAM-BA close and re-run as administrator the R-ION Utilities
- **Install Serial Port Driver;** Generally driver installs automatically. If It doesn't, you must install driver manually.



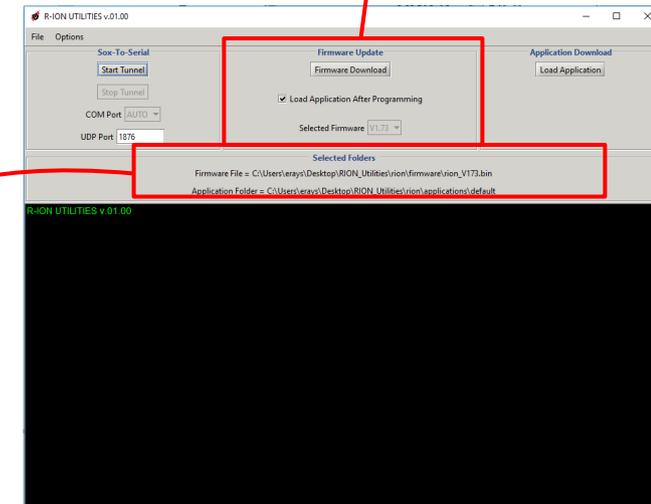
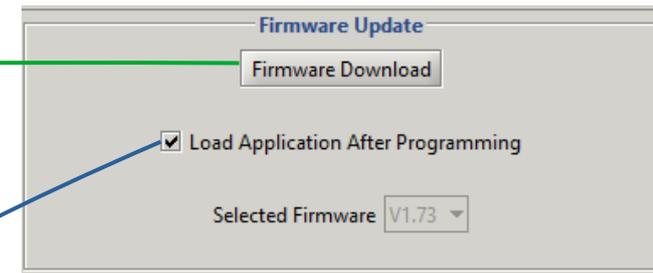
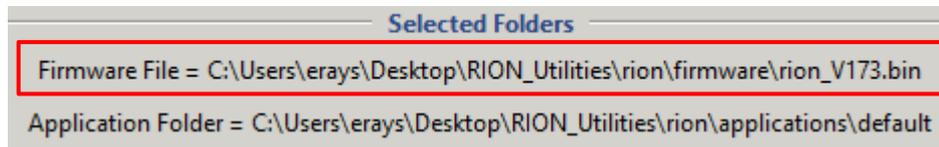
## STEP 5

R-ION  
Utilities

Firmware  
files  
Download

### Tools of R-ION Utilities: Firmware Update

- **Firmware Download**; loads to firmware file in the selected folder.
- **Load Application After Programming**; enables to load application after firmware download.



## STEP 5

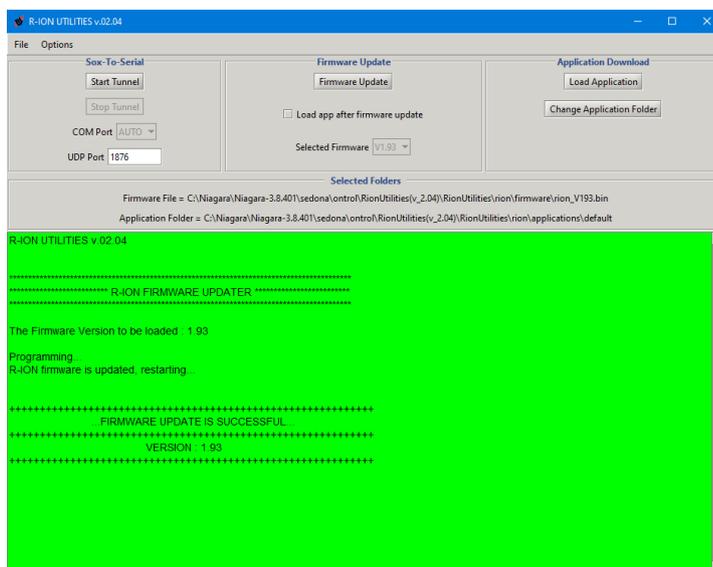
R-ION  
Utilities

Firmware  
files  
Download

### Tools of R-ION Utilities: Firmware Update

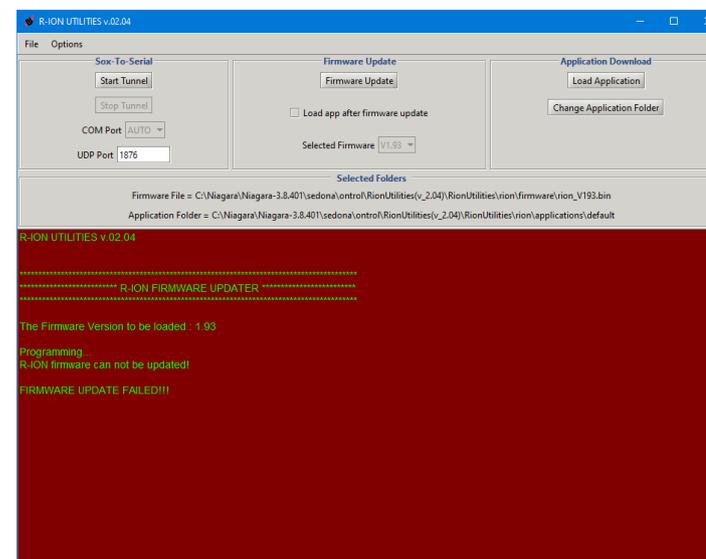
#### Download Success

Background color of console pane goes to green from black and write “FIRMWARE UPDATE IS SUCCESSFUL...” .



#### Download Failed

Background color of console pane goes to red from black and write “FIRMWARE UPDATE IS FAILED!!!” .



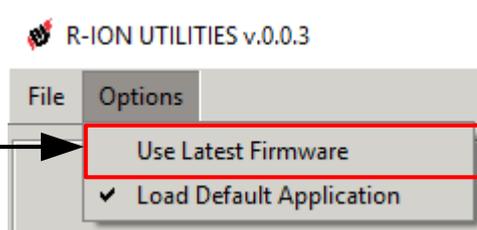
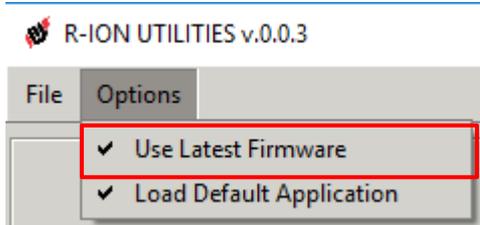
## STEP 5

R-ION Utilities

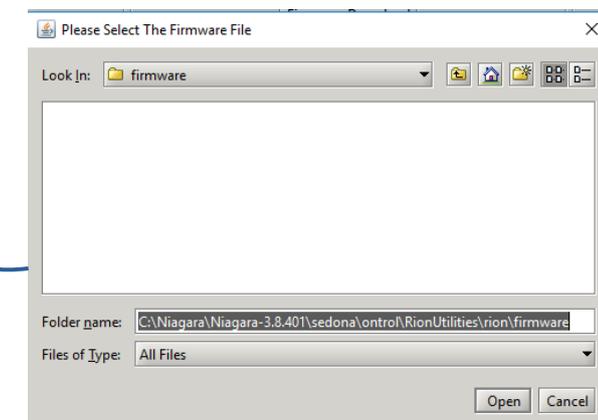
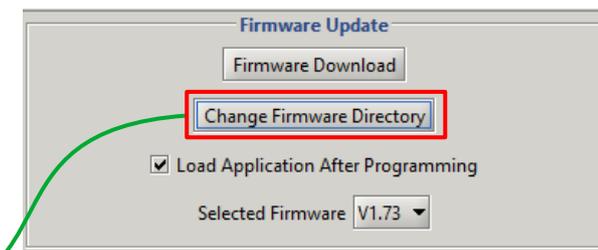
Firmware files Download

### Tools of R-ION Utilities: How to choose different firmware files?

- Click to Option menu and uncheck to **Use Latest Firmware**



- **Change of Directory** button appears in Firmware Update tab
- Click **Change of Directory** button and show different firmware file path



## STEP 5

R-ION  
Utilities

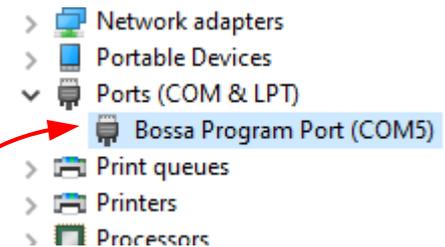
Firmware  
files  
Download

### Tools of R-ION Utilities: Switching to firmware programming mode

- Make sure power is off :
  - disconnect / turn-off power connection
  - and disconnect the USB cable
- Disengage R-ION display part (front) from the metal frame.
- Keep the small button (PROG) on the backside pressed for the next step
- Connect the USB cable to PC for a few seconds. Disconnect again.
- Release the button.
- The R-ION is now “initialized”  
Memory has been erased and it will be waiting for a new firmware update.

Connect the USB cable to your PC.

R-ION may appear “Bossa Program” or “ATMEL” in the Device Manager. If this is the first time, Windows will recognize RION as a new device, and try to search for and install a driver. Interrupt this automatic installation by clicking No when prompted.



### CAUTION

- This will erase the existing application and all image/font files on the device.
- If turn on power of R-ION after erase memory, display doesn't have any view.